



## Welwyn Components Quality Policy

"It is our mission to be the supplier of choice by understanding the needs of our customers and delivering products and services that meet their expectations."

To achieve this policy, we shall:

- Provide a safe and healthy work environment for employees, visitors, and contractors.
- Establish and review quality objectives.
- Strive to be perceived by our customers as a company whose products, service and support consistently exceed those of our competitors.
- Continuously improve our products, services and processes using clearly defined methodologies and making data-based decisions.
- Meet customer requirements and enhance their satisfaction with our products and overall service by operating all our processes under controlled conditions.
- Comply with the requirements of the quality management system that has been established, documented, and implemented to fully conform to ISO 9001:2015 & AS9100:2016 and customer-specific, applicable law and regulatory requirements as they apply to our products services.
- Work to build a company that is regarded by its employees as one they are proud to work for, that communicates with them, listens, and responds appropriately, values them and invests in them.

### Approval

Position: Site Director

Name: Heather Baird

Signature: 

Date: 09th July 2024

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